



ZOLEKA NTAKA



CONTACT

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OBJECTIVE

Seeking a growing organization to build my career, where I can get the opportunities to prove my abilities by accepting challenge, fulfilling the organisational goal and climb the career ladder through continuous learning and commitment. I am driven and efficient with ability to collaborate with teammates and work independently.



EXPERIENCE

CARTRACK PTY LTD

September 2020 - September 2021

External sales representative intern

- Calling cooperate or commercial or end user consumer client and selling fleet telematics solution
- Maintaining outstanding customer service and excellent customer relation
- Providing customers with required reports (Daily, weekly and monthly)
- Managing customer back orders and updating all relevant parties.

Medtronic Africa

November 2021 - September 2023

Medical sales representative

- Providing product information and deliver product samples
- Liaising with and persuading targeted doctors and pharmacist to prescribe our products utilizing effective sales skills.
- Assessing clients needs and present suitable promoted products
- Responsible for follow up customer contact calls to maintain service and information relationship



EDUCATION

MBONWA SECONDARY SCHOOL

2015

GRADE 12

WALTER SISULU UNIVERSITY

2020

B.ED CONSUMER SCIENCE

Mediclinic Higher Education

In progress

Higher certificate in Nursing



SKILLS

Problem solving

Customer relationship management

Interpersonal skills

EXcell customer service

Communication

Highly organised



REFERENCE

Mr Miya - "EtheKwin Municipality"

Supervisor

nhlakaniphombutho@gmail.com

0782519567

Sam, Daly - "Medtronic"

Manager

Sam.daly@medtronic.com

0832718156



PROJECTS



Netball coach

1. Planned all practices to improve specific skills based on team performance.
2. Provided leadership and mentorship to over 25 team members annually.